

Häfele America Co.

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HÄFELE

March 17, 2014

Mr. Chris Leng
National Utility Review
P.O. Box 39506
Greensboro, NC 27438

Chris:

Thank you for the utilities and telecommunications audit work you and your staff performed for our company. National Utility Review found savings and refunds with several accounts, both electrical utility and telecommunications. One of the recommendations generated significant savings that will benefit us for months to come. This was somewhat of a surprise because we do our best to analyze bills monthly before they are paid. It is obvious that we do not have the expert knowledge that your company maintains.

The no risk approach to your services was a strong selling point for us. It was also nice to see you continue to emphasize customer service and I was very pleased with the minimal amount of effort required of my staff and me. As you know, I have referred your company to other businesses and will continue to do so as the opportunity arises.

Sincerely,



Glenn E. Hoppe, CPA
Controller