



August 28, 2006

Chris Leng
National Utility Review
P.O. Box 39506
Greensboro, N.C. 27438

Dear Chris,

I wanted to drop you a short message that it has been a pleasure to work with National Utility Review. As you are aware this is our second time working together auditing the utility invoicing for our 60+ dealerships nationwide.

The product that you offer and the pricing you gave us was definitely a value to our company for many reasons. The most obvious being the annual savings and refunds you found on both times. In some cases our facilities receiving no savings on our first audit received saving this most recent review. However of more value to us was the ease of the process. It took little effort on my part to manage the process from a corporate level and our individual dealers simply had to supply you with a couple items. After that you handled everything and made things happen to save us a considerable amount in annual savings. For the locations who did not receive savings we now have the peace of mind that we are not leaving profit on the table.

In closing, we are definitely going to use National Utility Review again. Also if any perspective client would like to discuss our experience with your company, please have them contact me. I would be glad to speak about the value we received and the professionalism of the process.

Sincerely,

A handwritten signature in blue ink, appearing to read "B. DePouli", written over a white background.

Brian DePouli
Real Estate and Construction Manager
Hendrick Automotive Group